## **SMARTFORM** CASH MGMT BEST PRACTICES FOR CLIENTS & OPS

**CORPORATE & INSTITUTIONAL BANKING** 

CB APAC IT Payments & Collections



The bank for a changing world

## **Best Practices**

Dos	<ul> <li>Scanning Options:</li> <li>Black and White (Text/Line art) option</li> <li>300 DPI</li> <li>Tiff format</li> </ul>
Don'ts	<ul> <li>Do not dirty the barcode</li> <li>Form has been stressed-test and results have shown that degrading the form 3 times or more will result in decoding failure <ul> <li>Clients re-scanning form multiple times due to having multiple authorisers</li> </ul> </li> <li>Do not scan the smartform in 'colour' or 'grayscale'</li> <li>Do not scan crumpled forms</li> </ul>
Misc	<ul> <li>Forms with solid black line across it will generally fail (from faxes)</li> <li>Blurred forms will generally fail, esp in the barcode area</li> <li>Clients will no longer be able to use expired forms after the stipulated date</li> </ul>

