



## SAFETY TIPS FOR **ONLINE BANKING**

Internet banking has made it easy for the public to perform banking at any place and time.

**However, the public must ALWAYS practise safety while performing online transactions.**

- A.** Ensure that you are logged on to the correct Uniform Resource Locator (URL) of the bank's web address.
- B.** Keep your login details and password confidential.
- C.** Use two-factor authentication to ensure that security is not compromised such as Transaction Authorisation Code (TAC) and Short Messaging System (SMS).
- D.** Change your password regularly and do not use passwords that can be guessed easily (such as birthdates etc).
- E.** Increase the complexity of your password by using a mixture of symbols and alphanumeric characters, whenever possible.
- F.** Access your internet banking from a secured connection, such as a private network and not from public WiFi networks.
- G.** Never click on any links in suspicious emails, SMS or other multi-purpose messaging and social media platforms.
- H.** Make sure that licensed anti-virus/anti-malware software programmes are installed on your devices and are up-to-date.
- I.** Monitor your bank accounts regularly.
- J.** Make sure that the official land updated mobile app of your bank is downloaded.

Further information can be obtained at our site [www.abm.org.my/safeonlinebanking](http://www.abm.org.my/safeonlinebanking). It is designed to educate the public on how to protect themselves against banking fraud.

Alternatively, you can also contact **ABMConnect@ 1300-88-9980**. We advise you to be vigilant and wise when performing online banking transactions, and protect yourself against fraud.

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